

CARECHOICE SUPPORT SERVICES

National Disability Insurance Scheme (NDIS)

		Standard and High Intensity Level 1	High Intensity Level 2	High Intensity Level 3
Assistance with self-care activities and/ or Assistance to access community, social and recreational activities	Monday to Friday	\$57.56 per hour	\$61.94 per hour	\$65.02 per hour
	Monday to Friday evening	\$63.36 per hour	\$68.18 per hour	\$71.57 per hour
	Active overnight	\$64.52 per hour	\$69.42 per hour	\$72.88 per hour
	Saturday	\$80.75 per hour	\$86.89 per hour	\$91.22 per hour
	Sunday	\$103.94 per hour	\$111.84 per hour	\$117.41 per hour
	Public Holiday Rate	\$127.14 per hour	\$136.81 per hour	\$143.61 per hour
	Inactive sleepover (up to 8 hours)	\$231.06 per shift	\$231.06 per shift	\$231.06 per shift
	Coordination of Supports	Monday to Friday only	\$100.14 per hour	\$100.14 per hour
Specialist Support Coordination	Monday to Friday only	\$190.54 per hour	\$190.54 per hour	\$190.54 per hour
Capacity Building services	Monday to Friday only	Refer to Support Catalogue	Refer to Support Catalogue	Refer to Support Catalogue
Transport cost *	Cost per km	\$0.85 per km	\$0.85 per km	\$0.85 per km

- **Overnight Sleepover:** For every overnight sleepover, there must be at least four hours in conjunction with the sleepover period. If a CareChoice employee is required to work during the sleepover, a charge for the time worked at the relevant hourly rate will apply, with a minimum charge of one hour worked. Where such work is more than one hour, a charge will be made at the relevant hourly rate for the time worked.
- **Shift allowances** If part of the requested shift falls between the hours of 8pm and 12am then Monday to Friday evening rate will be applied to the WHOLE shift. If part of the requested shift falls between the hours of 12am and 6am then the Monday to Friday active overnight rate will be applied to the WHOLE shift.
- **Shift Cancellations:** CareChoice follow the NDIA cancellation policy, which is currently 2 business days, subject to change. If the cancellation notice is less than 2 business days, the entire rostered shift will be charged.
- **Rate Variation:** Rates are subject to changes in accordance with NDIS rate increases.
- **PPE:** Following the NDIS announcement on 29/07/2020, PPE will now be charged against a participant's plan if they are receiving supports from the Assistance with Daily Life support category. If a Participant is supplying their own PPE in line with the DHHS recommendations, then please notify staff to opt out of this charge.
- **Effective Date:** 10 August 2020

All CareChoice rates are set in line with the NDIS Price Guide. This includes TTP loading where applicable. Please refer to the NDIS Price Guide or contact our staff for clarification.